



# QuickBooks - User Guide

How to Fix QuickBooks Error 3371 Status Code 11118



## **Fix 1:** Shutting Down Of All The Running Applications

- In the beginning, close your QuickBooks software
- Along with that, you have close all running QuickBooks processes
- Next, open the Run window and type  
C:\ProgramData\Intuit\Entitlement Client\ v8(or v6) followed by clicking Ok
- Now, open the Task Manager and go to the Processes tab
- Look for the QBW32.EXE instances and select them
- After that, select the “End Task” option
- Moving forwards delete the EntitlementDataStore.ecml file
- In the end, try to open your QB company file and register the application.

## Fix 2: Change The Entitlement File Name

### *FOR WINDOWS 7 USERS:*

- Go to the C:ProgramDataIntuitEntitlement Clientv\*
- Change the name of the Entitlement file
- Now, open QuickBooks and it will automatically create a new file for you
- To unhide the application data folder, perform a few more procedures:
- --- Select Computer >> Select Organize >> Choose Folder >> Search Options from the drop-down menu
- --- After that, choose the option for Hidden files and folders
- --- Finally, open QuickBooks to verify whether the error still exists or is resolved.

## *FOR WINDOWS XP USERS:*

- Users of Windows XP have to first select the Windows Start tab and then the Run box
- Move to the Documents and Settings AllUsersApplication DataIntuitEntitlements Clientv2 folder
- And then look for the “Entitlement DataStore.ecml file” in the open folder
- After that, you have to press the OK button
- Then rename the Entitlementdatastore.ecml file to something else.

## **Fix 3:** Updating Your Windows Operating System

- First, click on the Windows tab and look for the option “Check for updates”
- Check for Windows Update
- Now, you have to carry out the reinstallation process of QuickBooks Desktop
- Finally, click on the Update QuickBooks Desktop.
- Update Quickbooks

## Fix 4: Try Removing The Ecml File

- Press the Windows + R keys together from your keyboard
- Next, enter C:\ProgramData\Intuit\Entitlement Client\v8 or copy and paste it into the appearing run window
- Now, mark Windows Explorer as your next location
- After that, remove the Ecml file by making a right-click on it and then selecting the “Delete” button
- After done with that then close your windows
- In the end, run the QuickBooks then try registering your product once again and you’re all set to go.

## Fix 5: Run Quick Fixes My Program

- Initially, close your QuickBooks Desktop
- Next, you have to download the QB Tool Hub and save it on your system
- Now, run the QuickBooksToolHub.exe downloaded file
- After that, accept and agree to Intuit's License Agreement
- When the tool hub is successfully installed on your system and then hit the "Finish" tab
- To open the QuickBooks tool hub, make a double hit on the same icon
- From the "Program Problems" tab, select the option "Quick Fix my program"
- Once done with that then click "Ok"
- Finally, you have to finish the process and try to open QuickBooks in order to open the data file.

## **Fix 6:** Run The QuickBooks Install Diagnostic Tool

- First, you need to download and then open it
- In the next step, look for the installation issue option within the Tool hub
- Once found, give a select on the same tab
- Now, select the QuickBooks Install Diagnostic Tool and then try to run the same
- Let the tool run till it detects the issue (Have patience because this process may take some time to find out the issue)
- After the process is successfully done then end this process
- finally, reboot your PC.



## **Fix 7:** Perform A Clean Installation Of Windows

- In the beginning, install the latest update of the Windows version
- Next, go to the “All Programs” >>> Windows Update” tab
- The next step is to complete all Windows update upgrades and prepare to install QuickBooks software
- Recreate the entitlementdatastore.ecml file that was damaged, then resolve the license and registration problems
- In the end, click “Reinstall” and then perform a clean installation.

## Fix 8: Run The QuickBooks Tools Hub

- In the very first step, you have to close your QuickBooks Desktop
- Next, you need to download the QB Tool Hub to the latest update version
- Along with that save the file somewhere you can easily access it
- After that, you're supposed to open the downloaded file
- To successfully install and agree on the terms and conditions, perform the instructions that appear on your screen
- Make double-click on the icon on your Windows desktop in order to open the tool hub
- Now, select the tab called "Installation Issues" within the Tools Hub

## **Fix 9:** Run The Clean Install Tool From The Tools Hub

- Once you open the QuickBooks Tool Hub application, all the installation issues start appearing on the screen.
- Now, you have to select the installation issues.
- Then, the QuickBooks clean install tool would be available for you.
- The user is required to press the green button.
- Besides it, you have to choose the QuickBooks version and product version that you want for your accounting process.
- Moving ahead, you must click the continue tab.

- After executing all the above steps, you need to make sure that the QuickBooks software installs at the default location.
- When the verification completes, hit OK.
- After done with that then choose the “QuickBooks 3371 Error Fix”
- In the last step, hit “Ok” and restart your QuickBooks Desktop then retry to open the data file.

**Get Resolved the QuickBooks Error 3371 Status Code  
11118 Issue through experts**



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